

Condair Denmark

# Celebrating 50 years of reliable collaboration – how many companies can do that?

At Condair, we strive to ensure customer satisfaction by providing reliable and durable solutions. One installation is living proof of this aim.

We are proud to share that since 1972, our Danish customer, the *Deacon House of St Luke's Foundation*

in Hellerup, has had a humidifier installed at the pipe organ in their church hall. We have had a service agreement with them for just as long.

Our Denmark Sales Director, **Carsten Bostrup**, together with the CEO of Condair Group, **Oliver Zimmermann**, visited our customer in December 2022 to mark the long-standing collaboration. They had the opportunity to see the installation, learn about the customer experience behind this effective collaboration and to thank them for their trust.

Condair also recognized the most commendable work that Deacon House of St Luke's Foundation contributes to the community's everyday life.





One of our reference projects: : Royal Albert Hall's Organ

**Why is it important to have controlled humidity around a pipe organ?**

In the case of the St. Luke's Foundation, a humidifier is needed so that the organ can function correctly. Dry air would suck moisture from the wood in the organ chamber, causing it to suffer dimensional changes resulting in an unresponsive instrument. Similarly, if the sound board changes shape due to fluctuating humidity levels, the organ becomes out of tune. By maintaining around 55%RH (relative humidity) within the organ chamber, the wood is in equilibrium with the air, and it maintains its moisture content and its shape.

As well as ensuring the design and installation of a humidifier is correct for the application, the regular servicing is equally important to ensure optimal performance and longevity of the equipment. During the 50 years that Condair has been maintaining the equipment at St Luke's Foundation, the humidifier has only been changed twice. Proof again that Condair provides customer satisfaction through quality products with an impressive lifespan, and a service plan that ensures continued reliability. We are proud to be part of our customers' success, and everyone can benefit from Condair's extensive experience around the world. From renowned concert hall projects such as the Sydney Opera House in Australia, to the Elbphilharmonie in Germany and

from the Royal Albert Hall in the UK to Saint Luke's Foundation in Hellerup, Denmark.



