Thank you for choosing Condair

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<tr>
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<td>Commissioning date (MM/DD/YYYY):</td>
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<tr>
<td>Site:</td>
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<tr>
<td>Model:</td>
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<td>Serial number:</td>
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Technical modifications reserved
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1 Introduction

1.1 Read me first!

Thank you for choosing the Condair RO-A pure water system.

The Condair RO-A pure water system incorporates the latest technical advances and meets all recognized safety standards. Nevertheless, improper use of the Condair RO-A pure water system may result in danger to the user or third parties and/or damage to property.

To ensure a safe, proper, and economical operation of the Condair RO-A pure water system, please observe and comply with all information and safety instructions contained in the present documentation as well as in the separate documentations of the components used together with the Condair RO-A pure water system.

If you have questions after reading this documentation, please contact your Condair representative. They will be glad to assist you.

1.2 About this installation and operation manual

Scope

The subject of this operation manual is the Condair RO-A pure water system. Additional facility components are described only as is necessary for proper installation and operation of the system. Since the system offers a wealth of expansion options, this documentation focuses on the standard system only. Additional facility components can be supplied for a variety of applications and performance requirements. Increased humidification output will affect a range of facility components. While some accessories are not essential, others form part of the standard system configuration. For further information on accessory parts or individual custom solutions, please consult your customer-specific schematic diagram or get in touch with your Condair representative.

Details provided in this installation and operation manual are limited to the installation, commissioning, operation and maintenance of the Condair RO-A pure water system.

This manual is supplemented by various other documents (brochures, purchase order forms, schematic diagrams, etc.). Where required, you will find the relevant cross-references to these publications in this documentation.
Conventions

**NOTE**
This symbol highlights important information. This is also clearly indicated with the word "NOTE".

**CAUTION!**
The catchword "CAUTION" used in conjunction with the caution symbol in the circle designates notes in this manual that, if neglected, may cause damage and/or malfunction of the unit or damage to property.

**WARNING!**
The catchword "WARNING" used in conjunction with the general caution symbol designates safety and danger notes in this manual that, if neglected, may cause injury to persons.

**DANGER!**
The catchword "DANGER" used in conjunction with the general caution symbol designates safety and danger notes in this manual that, if neglected, may lead to severe injury or even death of persons.

Definitions

- **Raw water**: The term raw water refers to (untreated) drinking or mains water without any additives like chlorine, $\text{H}_2\text{O}_2$, ozone, etc.

- **Soft water**: Soft water is the term applied to water produced by the water softener unit. The water softening process replaces hard ions from calcium and magnesium with sodium.

- **Pure water (RO water)**: The term pure water or reverse osmosis water (RO water) refers to water partially demineralised by the pure water unit (Condair RO-A).

Safekeeping

Please safeguard this manual in a safe place, where it can be immediately accessed. If the equipment changes hands, the documentation must be passed on to the new operator. If the documentation gets misplaced, please contact your Condair representative.

Language versions
This manual is available in other languages. Please contact your Condair representative for information.
2  For your safety

2.1  Intended use

The Condair RO-A pure water system is intended to be used exclusively for industrial pure water production within the operating conditions as specified and must not be installed/used in explosion hazard areas. Any other use without the written consent of Condair, is considered as not conforming with the intended purpose and may lead to the Condair RO-A pure water system becoming dangerous and will void any warranty.

Operation of the equipment in the intended manner requires that all the information contained in this manual are observed (in particular the safety instructions).

![WARNING!](image)
Water from the Condair RO-A pure water system must not be used as drinking water. Do not drink the water from the Condair RO-A pure water system.

2.2  General safety guidelines

General

Every person working with the Condair RO-A pure water system must have read and understood the Condair RO-A pure water system installation and operation manual before carrying out any work. Knowing and understanding the contents of this manual is a basic requirement for protecting personnel against any kind of danger, to prevent faulty operation, and to operate the Condair RO-A pure water system safely and correctly.

All icons, signs and markings applied to the components of the Condair RO-A pure water system must be observed and kept in readable state.

Qualification of personnel

The Condair RO-A pure water system must be installed and operated only by persons who are well trained, and adequately qualified for the respective task and are authorized by the customer. For safety and warranty reasons any action beyond the scope of this manual must be carried out only by service personnel authorised by Condair.

It is assumed that all persons working with the Condair RO-A are familiar and comply with the appropriate regulations on work safety and the prevention of accidents.

The Condair RO-A pure water system may not be used by persons (including children) with reduced physical, sensory or mental abilities or persons with lacking experience and/or knowledge, unless they are supervised by a person responsible for their safety or they received instructions on how to operate the system. Children must be supervised to make sure that they do not play with the Condair RO-A pure water system.
Danger that may arise from the Condair RO-A pure water system

⚠️ DANGER!
Danger of electric hazard!

The Condair RO-A is mains powered. Live parts may be exposed when the unit is open. Touching live parts may cause severe injury or danger to life.

**Prevention:** Before carrying out any work set the Condair RO-A out of operation as described in (switch off the unit, unplug mains cable, shut off the water supply and depressurise the system) and secure the unit against inadvertent power-up.

⚠️ DANGER!
Health risk because of inadequate hygiene!

Inadequately operated and/or poorly maintained pure water systems may endanger health.

**Prevention:** the Condair RO-A pure water system must strictly be operated and maintained in accordance with this manual.

⚠️ CAUTION!

Do not use oil, grease, glue, Teflon, silicone, O-ring lubrication, etc. when assembling pipes or hose connections. All of these products can act as food for bacteria and thus pose health risks.

Only approved lubricant is: **Dishwashing liquid**.

Always wash your hands and wear clean disposable gloves while assembling parts in direct contact with water.

**Do not remove** dust protection caps on pipe and hose ends until just before assembly.

When fitting water filters, RO membranes, hoses and other components in direct contact with water, wash your hands and wear sterile disposable gloves or touch only the packing foil to keep the filter and RO membranes bacteria-free.

Observe all local safety standards

Observe all local safety standards regarding the handling of **mains-powered electrical and electronic devices**, and the design and handling of **low-pressure water systems**.

Preventing unsafe operation

If it is suspected that **safe operation is no longer possible**, the Condair RO-A pure water system should immediately **be shut down and secured against accidental power-up according to chapter 5.5**. This can be the case under the following circumstances:

- if the Condair RO-A pure water system or other system components are damaged
- if the electrical installations are damaged
- if the Condair RO-A pure water system is no longer operating correctly
- if connections and/or piping are not sealed

All persons working with the Condair RO-A pure water system must report any alterations to the system that may affect safety to the owner without delay.
Prohibited modifications to the unit

No modifications must be undertaken on the Condair RO-A without the express written consent of Condair.

For the replacement of defective components use exclusively original accessories and spare parts available from your Condair representative.

Recommended fire extinguisher system:

Fire extinguishers must be suitable for tackling fires in electrical installations to 1000 V. Extinguishing agents can be foam, water, powder or CO$_2$. 
3 Product Overview

3.1 Model overview

The Condair RO-A pure water system is available in 4 models with different maximum pure water output. All four RO-A models have the same housing and the same electrical parts.

All systems can be operated as stand-alone systems controlled via the optional Condair RO-A pure water system control unit or as Condair RS integrated systems controlled via the Condair RS control unit.

<table>
<thead>
<tr>
<th>Model</th>
<th>RO-A40</th>
<th>RO-A100</th>
<th>RO-A200</th>
<th>RO-A300</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pure water output at 5°C</td>
<td>40 l/h</td>
<td>100 l/h</td>
<td>200 l/h</td>
<td>300 l/h</td>
</tr>
<tr>
<td>Pure water output at 15°C</td>
<td>70 l/h</td>
<td>140 l/h</td>
<td>300 l/h</td>
<td>400 l/h</td>
</tr>
<tr>
<td>RO membrane type</td>
<td>1x 14” NSR 99.4% Spare part: 50001</td>
<td>1x 21” NSR 99.4% Spare part: 50039</td>
<td>2x 21” NSR 99.4% Spare part: 50040</td>
<td>3x 21” NSR 99.4% Spare part: 50041</td>
</tr>
<tr>
<td>Pure water tank</td>
<td>internal 18 l</td>
<td>internal 18 l</td>
<td>external 100 l</td>
<td>external 100 l</td>
</tr>
<tr>
<td>RO-A200</td>
<td>RO-A300</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>-----------------------------</td>
<td>-----------------------------</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(Option without pure water tank)</td>
<td>(Option without pure water tank)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

![RO-A200 Diagram](image1.png)

![RO-A300 Diagram](image2.png)
3.2 Condair RO-A construction

1 Outlet connector concentrate
2 Outlet connector RO water
3 Water inlet connector
4 Inlet solenoid valve Y1 (NC)
5 Probe and pure water test valve
6 Pressure switch input membrane PS3 (NC)
7 Supply line
8 Pure water tank
   Note: RO-A200 and RO-A300 have a external pure water tank
9 Filter 10", 5 µm
10 Drain solenoid valve Y2
11 Pressure transmitter PS2 (pure water tank pressure)
12 Throttle circulation line
13 Circulation line
14 Throttle concentrate line
15 Membrane housing
16 Valve air pressure pure water tank
17 Unit switch
18 Mains supply socket
19 Pump motor
20 Pump
21 Pressure hose to membrane
22 Pressure transmitter pump inlet PS1
23 Cable glands

Fig. 1: Construction Condair RO-A (figure shows Condair RO-A100)
3.3 Hydraulic diagram Condair RO-A

Fig. 2: Hydraulic diagram Condair RO-A (without optional water softener and prefilter)
3.4 **Functional description Condair RO-A**

A reverse osmosis system demineralises the supplied water by filtration at a low energy consumption. The product of the system is "salt-free" water (also known as RO water, pure water or permeate) and is up to 99% free of dissolved substances in the water and microorganisms, such as minerals and germs.

Reverse osmosis systems are used in pharmaceutical and food industry, heating and power plant engineering, as well as in air humidification. They are based on the economically favourable and continuous process of water filtration by reverse osmosis. The reverse osmosis (by osmosis - diffusion through a semi-permeable membrane) is a filtration at nanoscale level. It takes place at a differential pressure in the reverse osmosis membrane.

The membrane is a wrapped filter, which is flowed alongside by supply water. Filtered water flows under pressure through various membrane layers and is separated from the additives. The product (pure water) is collected in the center of the membrane (diaphragm). Dissolved or entrained substances of the inlet water are carried further along the filter. The product is filtered, depending on input water quality, up to 99%. In the concentrate minerals and other substances flow lengthwise through the membrane. The concentrate is passed partly into the drain and partly mixed with the supply water to reduce water consumption.

The pure water quality is usually controlled by a conductivity measurement of the product water. The lower the conductivity, the higher the electrical resistance and the purer the product water. Filtration quality depends on the particle size: gases due to their small molecular size pass through the membrane layers and increase the conductivity of the product. For sensitive applications the quality of the feedwater and the product water must be checked and optionally be periodically monitored.

![Fig. 3: Functional diagram of the reverse osmosis membrane](image)

The Condair RO-A pure water system is designed for demineralised water production. The system uses special "low-energy" reverse osmosis membranes that are especially efficient: the membranes permit under the listed supply water demands a particularly energy-saving water filtration at a desalination up to 99%.

The Condair RO-A pure water system has a compact design and is characterized by an integrated pre-filter, an internal 18 l pure water tank (RO-A40 and RO-A100) or an external 120 l pure water tank (RO-A200 and RO-A300) and a control sampling point for the product. It is intended for rapid „movable“ installations and is bound only by hoses. The digital controller interface enables an accurate and simple control as well as various setting and monitoring functions.
3.5 Available options

**Condair RO-A control unit**

The RO-A Control unit is used for Condair RO-A **stand-alone systems** only.

The Condair RO-A control unit is equipped with a touch panel to operate the control software, a operation status LED which indicates normal operation (LED lights green), warning (LED lights yellow) and error status (LED lights red).

Additionally the control unit features a USB interface for data logging, exporting service and error histories and updating the control and the driver board software.

**Water softener "SoftCab 25 DR"**

The water softener constitutes the first stage in water treatment and should be installed, if the values of the incoming water exceed the limits specified in *chapter 4.6.2 – Supply water specification*. The water softener reduces the water hardness to 0 - 1 °dh (0 - 1.8 °fh, 0 - 18 ppm).

The water softener works on the ion exchange principle. The resin balls inside the water softener bind the magnesium and calcium ions of the supply water and emit salt ions into the water. After processing a specific amount of supply water the resin balls are exhausted and must be regenerated. During this regeneration process the bound ions are flushed out and replaced by fresh salt ions. This process is fully automatic and takes approximately 2 hours. The regeneration process can be triggered time of day or quantity controlled.

The water softener is supplied with a separate operation manual.

**Note**: the water softener SoftCab 25 DR provides a signal to stop the operation of the Condair RO-A during the regeneration process of the water softener.

If you use another type of water softener, the operation of the Condair RO-A is not stopped during the regeneration process of the water softener.
**Carbon filter assembly**

The carbon filter assembly serves as pre-filter and must mandatory be installed if the supply water is chlorinated. The carbon filter assembly consists of a 5 µm filter (1) and a chloramine carbon filter (2).

The carbon filter assembly has to be installed after the water softener (if installed).

<table>
<thead>
<tr>
<th>Flow direction</th>
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<tr>
<td>1</td>
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<tr>
<td>2</td>
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</tbody>
</table>

**Leakage monitoring**

The leakage monitoring option consists of the leakage monitoring control board and 1 to 3 floor sensors. The leakage monitoring control board is connected to the driver board inside the Condair RO-A pure water unit and the sensor(s) are connected to the leakage monitoring control board.

Important: the leakage monitoring does not override the direction that the Condair RO-A system must be installed in a room with a floor drain or in a tub equipped with a drain connected to the building drain system.
3.6 **System overview**

**Principal system layout Condair RO-A stand-alone systems**

1. Shut-off valve (mandatory)
2. Pipe disconnector (where mandatory by local regulations)
3. Pressure reducer (mandatory for water supply pressure >6 bar)
4. Water softener "SoftCab 25 DR" (option, recommended if the supply water hardness exceeds the limits specified in chapter 4.6.2 – Supply water specification.)
5. Carbon filter assembly (option, mandatory for occasionally chlorinated supply water)
6. Condair RO-A
7. Condair RO-A control unit
8. Leakage sensor (option leakage monitoring)
9. External pure water tank (Condair RO-A200 and RO-A300 only)
10. Tank drain valve (recommended, by client)

*Fig. 4: Principal system layout Condair RO-A stand-alone systems*
Principal system layout Condair RO-A Condair RS integrated systems

1. Shut-off valve (mandatory)
2. Pipe disconnector (where mandatory by local regulations)
3. Pressure reducer (mandatory for water supply pressure >6 bar)
4. Water softener "SoftCab 25 DR" (option, recommended if the supply water hardness exceeds the limits specified in chapter 4.6.2 – Supply water specification.)
5. Carbon filter assembly (option, mandatory for occasionally chlorinated supply water)
6. Condair RO-A
7. Leakage sensor (option leakage monitoring)
8. Steam humidifier Condair RS
9. External pure water tank (Condair RO-A200 and RO-A300 only)
10. Tank drain valve (recommended, by client)

*Fig. 5: Principal system layout Condair RO-A Condair RS integrated systems*
4 Mounting and installation work

4.1 Safety notes on mounting and installation work

Qualification of personnel

All mounting and installation work must be carried out only by properly instructed and well qualified personnel (e.g. certified plumbers and certified electricians) authorised by the owner. It is the owner’s responsibility to verify proper qualification of the personnel.

General notes

Strictly observe and comply with all information given in the present installation and operation manual regarding the positioning and mounting of the Condair RO-A system components and the water and electrical installations.

Observe and comply with all local regulations dealing with water and electrical installations.

Safety

Some installation work requires removal of the unit covers. Please note the following:

⚠️ DANGER!
Danger of electric shock

The Condair RO-A pure water unit as well as the Condair RS are mains powered. Live parts may be exposed when the units are open. Touching live parts may cause severe injury or danger to life.

Prevention: The Condair RO-A pure water unit and the Condair RS unit must be connected to the mains only after all mounting and installation work has been completed, all installations have been checked for correct workmanship and the units are closed and properly locked.

⚠️ CAUTION!

The electronic components inside the Condair RO-A pure water unit, the RO-A control unit and the Condair RS are very sensitive to electrostatic discharge. Before carrying out installations work inside these units, appropriate measures must be taken to protect the electronic components against damage caused by electrostatic discharge (ESD protection).
4.2 Inspection of the delivery

After receiving:

- Inspect shipping boxes for damage. Any damages of the shipping boxes must be reported to the shipping company without delay.
- Check packing slip to ensure all parts has been delivered. All material shortages are to be reported to your Condair supplier within 48 hours after receipt of the goods. Condair Ltd. assumes no responsibility for any material shortages beyond this period.
- Unpack the parts/components and check for any damage. If parts/components are damaged, notify the shipping company immediately.
- Check whether the components are suitable for installation on your site according to the facility documentation.

4.3 Storage and Transportation

Storing

Until installation store the Condair RO-A system components in its original packaging in a protected area meeting the following requirements:

- Room temperature: 5 ... 40 °C
- Room humidity: 10 ... 75 %rh

Transportation

For optimum protection always transport the Condair RO-A system components in their original packaging and use appropriate lifting/transporting devices.

WARNING!

It is the customer’s responsibility to ensure that operators are trained in handling heavy goods and that the operators comply with the appropriate regulations on work safety and the prevention of accidents.

Packaging

Keep the original packaging of the components for later use.

In case you wish to dispose of the packaging, observe the local regulations on waste disposal. Please recycle packaging where possible.
4.4 Requirements on siting and installation

Typically, the siting of a Condair RO-A pure water system is determined at the planning stage and set down in the facility documentation. The following general guidance on component siting should be observed in all cases, however:

– All installation work must be performed in accordance with industry good practice and the supply (fitting) regulations from local utilities.

– All Condair RO-A system components must be installed inside a building in a room which can be locked and which is accessible only to a limited number of people. The room must meet the following requirements:

  – The room temperature must be between +10 °C and +30 °C throughout the year.
  – The room must be equipped with a floor drain with sufficient drain capacity (min. 1,000 l/h). Note: If no floor drain is available all Condair RO-A system components must be installed in tub equipped with a drain connected to the building waste water line.
  – The room must be equipped with tap water supply capable to deliver the required water flow according to the table below.

<table>
<thead>
<tr>
<th>System type</th>
<th>Minimum water flow rate at 1.5 bar flow pressure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Condair RO-A40</td>
<td>300 l/h</td>
</tr>
<tr>
<td>Condair RO-A100</td>
<td>450 l/h</td>
</tr>
<tr>
<td>Condair RO-A200</td>
<td>600 l/h</td>
</tr>
<tr>
<td>Condair RO-A300</td>
<td>800 l/h</td>
</tr>
</tbody>
</table>

– The room must be equipped with two 230 V AC/50 Hz (P, N and PE) mains supply wall sockets in the vicinity of the installation site for the power supply of the Condair RO-A pure water unit and the water softener. Both mains supply wall sockets must be placed at a height between 0.6 to 1.3 m above the floor and be equipped with a residual current device with overload protection (RCCB). The RCCB must meet the following requirements.

<table>
<thead>
<tr>
<th>RCCB requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type: A (EN 6108)</td>
</tr>
<tr>
<td>Trip current: 0.03 A or less</td>
</tr>
<tr>
<td>Pin count: 2</td>
</tr>
<tr>
<td>Protection class: IP40</td>
</tr>
<tr>
<td>Overcurrent 10 A</td>
</tr>
<tr>
<td>Fitted with test button</td>
</tr>
</tbody>
</table>

– The room must be equipped with an open funnel with siphon connected to the building waste water line with sufficient drain capacity (min. 1,000 l/h).

– The installation site should be chosen so that all system components are shielded from thermal and solar radiation.

– Ensure that structures (walls, stanchions, ceilings, etc.) to which the equipment/system components is/are to be mounted have a sufficient load-bearing capacity and are suitable for installing the devices.

– Install the Condair RO-A system components in such a manner that they are freely accessible with sufficient space available for operation and maintenance purposes.

– To avoid bacterial contamination, drain pipework must not come into contact with the drain water funnel (an air gap of at least 2 cm must be maintained).

– No modifications must be undertaken on the Condair RO-A pure water system without the express written consent of Condair.
– The installation of any additional fittings (e.g. valves, etc.) not indicated on the installation schematic is prohibited within the entire Condair system.
– Comply with material specifications at all times.

The manufacturer supplies individual plant schematics for customer facilities. Guidance on installation work is also provided. Installation instructions, schematics and guidance are binding for the given layout.
4.5 Positioning/mounting the Condair RO-A system components

The Condair RO-A system components must be positioned in the order as shown in the figure below.

**Fig. 6: Positioning order of the Condair RO-A system components in water flow direction**

**General**
Whenever possible place the system components on the same level in the order as shown above. Make sure the distances between the components are as short as possible (max. 3 m between each component). Make sure the drain line is as short as possible and the drain funnel is located below the drain connector of the RO-A pure water unit. Make sure the RO water line from the outlet of the RO-A pure water unit (RO-A40 and RO-A100) or the outlet of the external pure water tank (RO-A200 und RO-A300) to the connector of the consumer is as short as possible (max. 30 m) and the vertical height between the outlet of the RO-A pure water unit and the consumer does not exceed 9 m. However the installer should ensure pressure drops from RO water line do not exceed 1 bar.

**Positioning the optional water softener (if applicable)**
Place the water softener at the desired position on the floor. Make sure a mains supply wall socket is available within 25 cm to the right or the left of the water softener.

**Do not connect the 12 V power adapter to the mains supply yet.**
Mounting the optional carbon filter assembly (if applicable)

**Fig. 7: Mounting the optional carbon filter assembly**

Fix the carbon filter assembly at the desired position (max. 3 m away from the RO-A unit) to the wall with appropriate fixings.

Note: ensure a minimum free space of 50 cm underneath the carbon filter assembly to be able to change the filter cartridges.

Note: the normal flow direction of the carbon filter assembly is from left to right (indicated on the filter housing). If for any reason the flow direction must be from right to left, remove the screws on top of the support, turn filter assembly 180° and remount.
Positioning the Condair RO-A pure water unit

![Diagram of Condair RO-A pure water unit](image)

*Fig. 8: Positioning the Condair RO-A pure water unit*
Place the Condair RO-A pure water unit at the desired position and align unit with the four screw feet exactly horizontal using a level.

⚠️ **DANGER!**
Danger of electric hazard!

Do not connect Condair RO-A pure water unit to the mains yet.

Mounting the Condair RO-A control unit (for stand alone systems only)

![Diagram of Condair RO-A control unit](image)

*Fig. 9: Positioning the Condair RO-A pure water unit*
Fix the Condair RO-A control unit at the desired position at a convenient height to the wall with two appropriate dowels and screws.

Positioning the external pure water tank for Condair RO-A200 and RO-A300
Place the external pure water tank as near as possible to the Condair RO-A pure water unit on the floor. Turn external pure water tank in such a way that the water connector shows in the desired direction. Secure external pure water tank against tilting with an appropriate securing.
4.6 Water installation

4.6.1 Principal system layout water installation

1 Shut-off valve (mandatory)
2 Pipe disconnector (where mandatory by local regulations)
3 Pressure reducer (mandatory for water supply pressure >6 bar)
4 Outlet connector water softener (outside thread G 3/4")
5 Inlet connector water softener (outside thread G 3/4")
6 Drain connector water softener (hose connector ø16 mm)
7 Inlet connector carbon filter assembly (outside thread G 3/4")
8 Outlet connector carbon filter assembly (outside thread G 3/4")
9 Inlet connector Condair RO-A pure water unit (outside thread G 3/4")
10 RO water outlet connector Condair RO-A pure water unit (outside thread G 3/4")
11 Concentrate outlet connector Condair RO-A pure water unit (hose connector ø9 mm)
12 Funnel with siphon connected to building waste water line
13 Connector external pure water tank 1” NPT (only applicable for Condair RO-A200 und RO-A300)
14 Drain valve external tank
15 Floor drain

Fig. 10: Principal system layout water installation
4.6.2 Supply water specification

The supply water must meet the following specifications:

<table>
<thead>
<tr>
<th>Water supply quality</th>
<th>Drinking water quality</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water supply pressure</td>
<td>1.5 - 6 bar</td>
</tr>
<tr>
<td>Max. water temperature</td>
<td>20°C (68°F)</td>
</tr>
<tr>
<td>Max. pH level without softener</td>
<td>8 (see also table below)</td>
</tr>
<tr>
<td>Free chlorine</td>
<td>up to 0.1 mg/l</td>
</tr>
<tr>
<td>Silt index (SDI)</td>
<td>max. 3</td>
</tr>
<tr>
<td>KMnO₄</td>
<td>max. 10 mg/l</td>
</tr>
<tr>
<td>Fe</td>
<td>max. 0.2 mg/l</td>
</tr>
<tr>
<td>Mn</td>
<td>max. 0.05 mg/l</td>
</tr>
<tr>
<td>NTU</td>
<td>max. 1.0</td>
</tr>
</tbody>
</table>

If the Condair RO-A pure water system is supplying a cold water humidifier the water supply must be a clean drinking water supply that is part of a risk assessment and monitored accordingly.

<table>
<thead>
<tr>
<th>Common preconditions for water treatment</th>
<th>pH level of incoming water</th>
<th>&gt;7.0 - 7.5</th>
<th>&gt;7.5 - 8.0</th>
</tr>
</thead>
<tbody>
<tr>
<td>Max. water hardness</td>
<td>20 °dH¹</td>
<td>17 °dH¹</td>
<td>10 °dH¹</td>
</tr>
<tr>
<td>Max. conductivity</td>
<td>1300 µS/cm¹</td>
<td>750 µS/cm¹</td>
<td>400 µS/cm¹</td>
</tr>
<tr>
<td>Max. TDS</td>
<td>800 mg/l¹</td>
<td>500 mg/l¹</td>
<td>250 mg/l¹</td>
</tr>
</tbody>
</table>

¹) If any of these values of the incoming water are higher at related pH value, a water softener should be installed before the RO-A unit

4.6.3 Material specifications water installation

⚠️ WARNING!

The material specifications provided below must be complied with at all times. They form an integral part of the product warranty. **Always** use the installation materials supplied by Condair.

Material for **raw water** supply lines:
- **Designation:** According local regulations
- **Specifications:** According local regulations
- **Connection:** 3/4" outside thread
- **Operating pressure:** 10 bar
- **Operating temperature:** 6 - 40 °C
- **Medium:** Raw water

Material for **RO water** pipework and fittings:
- **Designation:** Hose or piping: PP, aisi 304/316, POM, PVC, PA, PTFE
- **Specifications:** Food grade, impermeable to UV, inner diameter min. 13 mm
- **Connection:** 3/4" outside thread
- **Operating pressure:** 10 bar
- **Operating temperature:** 6 - 40 °C
- **Medium:** Pure water
- **Adhesive:** TANGIT

The corresponding ISO standards/DIN 8063 must be complied with regarding tolerances and dimensions.
4.6.4 Installation notes on tap water supply

Note: The water supply must be capable to deliver the flow rates as indicated in chapter 4.4:

Depending on the system layout and options used, the tap water supply (minimum inner diameter 13 mm) has to be connected to the inlet connector of the water softener (G 3/4” outside thread connector), the carbon filter assembly (G 3/4” outside thread connector) or the Condair RO-A pure water unit (G 3/4” outside thread connector).

In the water supply line, before the Condair RO-A system, a shut-off valve, a pipe disconnector (where mandatory by local regulations) and a pressure reducer (mandatory for water supply pressure >6 bar) must be installed.

4.6.5 Installation notes on drain lines

Drain line water softener

The drain line (inner diameter 16 mm) has to be connected to the drain outlet connector of the water softener (ø16 mm hose connector) and led down to the funnel of the room drain with constant downslope (max. length of drain line 5 m). Before the funnel the drain line must be fixed in such a way, that the end of the drain line does not touch the funnel (min air gap 2 cm) and can not slip out of the funnel. The funnel must be positioned below the drain connector of the water softener.

Concentrate drain line Condair RO-A pure water unit

The concentrate drain line (inner diameter 9 mm) has to be connected to the drain outlet connector (hose connector outside diameter 9 mm) and led down to the funnel of the room drain with constant downslope (max. length of drain line 5 m). Just before the funnel the drain line must be fixed in such a way, that the end of the drain line does not touch the funnel (min air gap 2 cm) and can not slip out of the funnel. The funnel must be positioned below the drain connector of the RO-A drain connector.
4.7 Electrical installation

4.7.1 Notes on electrical installation

DANGER!
Danger of electric shock

The Condair RO-A pure water unit as well as the Condair RS are mains powered. Live parts may be exposed when the units are open. Touching live parts may cause severe injury or danger to life.

Prevention: The Condair RO-A pure water unit and the Condair RS unit must be connected to the mains only after all mounting and installation work has been completed, all installations have been checked for correct workmanship and the units are closed and properly locked.

CAUTION!
The electronic components inside the Condair RO-A pure water unit, the RO-A control unit and the Condair RS are very sensitive to electrostatic discharge. Before carrying out installations work inside these units, appropriate measures must be taken to protect the electronic components against damage caused by electrostatic discharge (ESD protection).

- All work concerning the electrical installation must be performed only by a certified electrician with appropriate training, authorised by the owner. It is the owner’s responsibility to verify proper qualification of the personnel.
- The electrical installation must be carried out according to the corresponding wiring diagram (see chapters 11.1.1 and 11.1.2), the notes on electrical installation as well as the applicable local regulations. All information given in the wiring diagrams and notes must be followed and observed.
- All cables must be led into the devices, via appropriate cable strain relief or grommets. The cable for the optional leakage sensor can be led into the Condair RO-A pure water unit from top via a cable grommet or from the bottom via the cable opening (fix cable with a clamp strap to the unit).
- Make sure all cables are adequately fixed over their entire length, do not rub on any components or become a tripping hazard.
- Observe and maintain maximum cable length and required cross section per wire according to local regulations.
- The mains supply voltages must match the respective voltage and fuse requirements as stated chapter 4.4.
4.7.2 Electrical connections of the water softener

<table>
<thead>
<tr>
<th>Power supply (12V)</th>
<th>The water softener is connected to the mains via the supplied 12 V power adapter.</th>
</tr>
</thead>
</table>

Connecting the potential free regeneration contact of the water softener

<table>
<thead>
<tr>
<th>Regeneration contact</th>
<th>Driver board</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water softener</td>
<td>J8 UNIT J9 High</td>
</tr>
<tr>
<td>RO-A unit</td>
<td></td>
</tr>
</tbody>
</table>

The potential free regeneration contact of the water softener has to be connected according to the wiring diagram to the terminals J8 on the driver board of the Condair RO-A pure water unit.

Do not apply extraneous voltage to J8!

4.7.3 Electrical connections of the Condair RO-A pure water unit

<table>
<thead>
<tr>
<th>Power supply (230 VAC / 50 Hz), recommended fuse rating: 13 A</th>
<th>The Condair RO-A pure water unit is connected to the mains via the supplied mains cable.</th>
</tr>
</thead>
</table>

Connecting the Condair RO-A control unit to the Condair RO-A pure water unit (stand-alone systems)

<table>
<thead>
<tr>
<th>Control board</th>
<th>Driver board</th>
</tr>
</thead>
<tbody>
<tr>
<td>RO-A control unit</td>
<td>24VDC RS485-1</td>
</tr>
<tr>
<td>RO-A unit</td>
<td></td>
</tr>
</tbody>
</table>

Connect 24 V power supply cable and the RS485 control cable to the corresponding terminals on the control board of the RO-A control unit and the driver board inside the RO-A pure water unit according to the opposite wiring diagram.

Note: Regarding jumper settings and rotary switch setting refer to the wiring diagram in chapter 11.1.1.
Connecting the Condair RO-A pure water unit to the Condair RS (Condair RS integrated systems)

Connect RS485 control cable to terminal X14 (RS485-1) on the driver board inside the Condair RO-A pure water unit and to the terminal X14 (RS485-1) on the driver board inside the Condair RS steam humidifier according to the opposite wiring diagram.

Note: Regarding jumper settings and rotary switch setting refer to the wiring diagram in chapter 11.1.2.
5 Operation

5.1 Prior to initial commissioning

Prior to initial commissioning the filter cartridge and the membranes must be installed in the Condair RO-A pure water unit. In this regard please refer to chapter 7.2.1 and chapter 7.2.2.

If the RO is supplying a cold water humidifier ensure the water supply is flushed regularly (At least once a week) to prevent water stagnation.

If the Condair RO-A pure water unit is purchased together with a Condair RS as an integrated system, the operating mode of the Condair RS is already configured to "RS+RO" in the factory level of the Condair RS control software.

If the Condair RO-A is purchased as a retrofit for the Condair RS, please contact your local Condair representative, for a full system integration of the Condair RS and Condair RO-A pure water system.

5.2 Initial commissioning

Initial commissioning, testing and configuration of the Condair RO-A pure water system must be carried out only by Condair Customer Service or trained service personal authorised by Condair.

The Condair RO-A pure water system may not be operated by the system owner or a person the owner has authorised unless acceptance testing for commissioning has been completed by Condair Customer Service or trained service personal authorised by Condair. The system owner must also have been instructed in operation of the unit by Condair. Once commissioning and training in the operation of the unit is complete, the system owner must ensure that the system is operated only by trained personnel. This is an integral part of the Condair product warranty conditions and non-compliance will void the product warranty.

If the Condair RO-A pure water system is supplying a cold water humidifier it must be disinfected prior to being put into use.
5.3 Start-up sequence for daily operation

The following description outlines the start-up procedure after an interruption of operation (e.g. after servicing the Condair RO-A pure water system). It is assumed that first-time commissioning has been carried out properly by Condair Customer Service and the Condair RO-A pure water system has been configured accordingly.

1. Examine the Condair RO-A pure water system and the installations for possible damage.

   **DANGER!**

   Systems with damaged components or installations may present danger to human life or cause severe damage to material assets.

   **Therefore:** Systems with damaged components and/or systems with damaged or faulty installations must not be operated.

2. Ensure all covers of the different system components are closed.

3. Open all shut-off valves in the water supply line and the pure water line.

4. Plug in the 12 V power supply adapter to the water softener (if applicable).
   
   **Note:** Regarding the operation and configuration of the water softener control unit please refer to the separate operation manual of the water softener.

5. Plug in the power supply cable on the Condair RO-A pure water unit.

6. Switch on the unit switch on Condair RO-A pure water unit and on the Condair RS steam humidifier (if applicable).
   
   The Condair RO-A control unit (standalone systems) or the Condair RS steam humidifier, respectively carry out an automatic system test (initializing). If a fault is detected during the system test, a corresponding fault message is shown in the maintenance and malfunction indication field (see chapter 6.1.2) of the standard operating display.

   **If the initialization is successful,** the Condair RO-A pure water system starts-up automatically and fills the pure water tank. As soon as the preset maximum pressure in the pure water tank is reached, the pump inside the Condair RO-A pure water unit is stopped.

   If the water pressure in the pure water tank drops 1 bar below the maximum pressure the pump starts again and refills the pure water tank to the preset maximum pressure.
## 5.4 Notes on operation

### 5.4.1 Inspections during operation

<table>
<thead>
<tr>
<th>Interval</th>
<th>Work to be carried out</th>
</tr>
</thead>
</table>
| Every 2 days | Check salt level of the water softener. Refill salt if necessary according to the instructions in the separate operating manual of the water softener.  
**Always** use residue-free tablet salt certified to the DIN 19604/EN 973 standard (not rock salt, etc.)  
If no salt is being consumed, **immediately inform Condair Customer Service**! |
| Weekly       | During operation the following checks must be performed on the Condair RO-A pure water system:  
• check the system components and water installation for any leakage.  
• check the Condair RO-A pure water system for any damage.  
• check the electric installation for any damage.  
• check the display of the Condair RO-A control unit or the Condair RS for any warning or error indication.  
If the inspection reveals any irregularities (e.g. leakages, error indication) or any damaged components take the Condair RO-A pure water system out of operation as described in *chapter 5.5*. Then, contact your Condair representative. |
| Monthly      | Check the air pressure of the bladder inside the pure water tank. Proceed as follows:  
1. Close shut-off valve in the water supply line. Then, perform a complete system flushing as described in *chapter 5.4.3*.  
2. Switch off unit switch of the Condair RO-A pure water unit.  
3. Applies for Condair RO-A40 and RO-A100 only: Unlock the retaining screw on the bottom of the unit cover of the Condair RO-A pure water unit, then remove the unit cover.  
4. Applies for external pure water tank only: Remove cap on top of the external pure water tank.  
5. Remove screw cap on the air valve of the pure water tank.  
6. Check air pressure inside the pure water tank using a tyre pressure gauge. **The pressure must be between 0.5 to 0.8 bar.** Adjust pressure if necessary.  
7. Reassemble in reverse order and switch on Condair RO-A pure water unit. |
5.4.2 Flushing the water supply system

To flush the water supply system proceed as follows:

Note: the following displays show the steps to initiate a flushing of the water supply system via the control software of the Condair RO-A control unit (stand alone system). The sequence via the control software of the Condair RS (integrated system) is identically only the content of the displays is slightly different.


3. Press on the <Yes> button to start the flushing of the water supply system. The progress bar in the display shows the current status of the flush cycle. After flushing has finished the unit returns to normal operating mode.

Note: In order to stop the flush cycle press the <Cancel> button in the draining progress window. The flush cycle is stopped and the unit returns to normal operating mode.

5.4.3 Performing a complete flushing of the Condair RO-A system

Note: if you close the shut-off valve before performing a complete system flush you can use this function to release the pressure in the pure water tank.

To perform a complete system flush or to release the pressure in the pure water tank proceed as follows:

Note: the following displays show the steps to initiate a complete system flushing via the control software of the Condair RO-A control unit (stand alone system). The sequence via the control software of the Condair RS is identically only the content of the displays is slightly different.

1. Close the shut-off valve in the water supply line if you want to release the pressure in the pure water tank.


Press on the <Yes> button to start the flushing of the complete system. The progress bar in the display shows the current status of the flush cycle. After flushing has finished the unit returns to the "Manual" submenu.

Note: in order to stop the flush cycle press the <Cancel> button in the draining progress window. The flush cycle is stopped and the unit returns to normal operating mode.

If the shut-off valve in the water supply line was closed, then the flush cycle will be stopped after releasing the pressure in the pure water tank.
5.5 Shut-down sequence for daily operation

Important! For reasons of hygiene, we basically recommend that the Condair RO-A pure water system should be left switched on and the water supply should be left open even if no RO water is needed at the moment. With the system switched on and the water supply left open, the water circuit is flushed at regular intervals (every 24 hours) and hence the build-up of germs is opposed due to water stagnation in the system.

If you have to shut-down the Condair RO-A pure water system (e.g. for maintenance purpose), perform the following steps:

1. Close the shut-off valve in the water supply line.
2. Carry out a complete system flush as described in chapter 5.4.3 to release the pressure in the pure water tank.
3. As soon as the LED lights up yellow switch off the Condair RO-A pure water unit via the unit switch.
4. Disconnect the Condair RO-A pure water unit and the water softener from the mains supply by unplugging the corresponding mains supply cable.

WARNING!

If the Condair RO-A pure water system is shut-down for more than 24 hours, there is danger of water stagnation in the system, since the automatic system flushing function (every 24 hours) is inactive. Please ALWAYS inform Condair Customer Service before recommissioning the system after a prolonged shut-down.
6 Operating the control software

Note: this chapter describes the operation of the Condair RO-A control software for standalone systems. The operation of the control software for the Condair RS integrated systems is identically only the content of the displays is slightly different.

6.1 Standard operating display

After switching on the Condair RO-A pure water unit the standard operating display is shown in the display of the Condair RO-A control unit.

Note: the appearance of the standard operating display depends on the current operating status and the configuration and can deviate from the display shown below.

The standard operating display is structured as follows:

- Operating status field (see chapter 6.1.1)
- Regeneration status of the water softener (if applicable)
- Water pressure in the pure water tank
- Maintenance/malfunctions indication field (see chapter 6.1.2)
- Access Help screen
- Access flushing functions
- Access system informations
- Access main menu

Fig. 11: Standard operating display
6.1.1 Operating status indication

The following operation status indications may appear during operation:

<table>
<thead>
<tr>
<th>Operating status indications</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standby</td>
<td>The Condair RO-A system is in standby mode. The pressure in the pure water tank is at the preset maximum pressure.</td>
</tr>
<tr>
<td>Flushing</td>
<td>The Condair RO-A system is flushing the water supply line.</td>
</tr>
<tr>
<td>Producing</td>
<td>The Condair RO-A system is producing RO water to fill up the pure water tank to its maximum pressure.</td>
</tr>
<tr>
<td>FWA</td>
<td>The automatic flushing of the complete system is in progress. The automatic flushing of the complete system is carried out every 24 hours.</td>
</tr>
<tr>
<td>Refreshing</td>
<td>The Condair RO-A system is doing a quality flush of the pure water tank and internal piping.</td>
</tr>
<tr>
<td>Stopped</td>
<td>The Condair RO-A system is stopped due to a malfunction which obviates further operation. Additionally &quot;Warning&quot; or &quot;Fault&quot; is displayed in the maintenance and malfunction field.</td>
</tr>
</tbody>
</table>

6.1.2 Maintenance and malfunction indications

The following maintenance and malfunction indications may appear during operation:

<table>
<thead>
<tr>
<th>Maintenance and malfunction indications</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Service info</td>
<td>No malfunction present. By pressing on the indication field the service menu can be accessed.</td>
</tr>
<tr>
<td>RO Service</td>
<td>This message appears if the maintenance counter has elapsed. If the maintenance of the Condair RO-A pure water unit is not carried out, and the maintenance counter is not reset within 7 days, a corresponding fault message appears. Carry out the maintenance Condair RO-A pure water unit, then reset the maintenance counter in the &quot;Service&quot; submenu.</td>
</tr>
<tr>
<td>Warning</td>
<td>A malfunction with status &quot;Warning&quot; is active. Additionally the yellow LED lights. Depending on the malfunction the Condair RS is either be stopped or stays operable for a certain period of time.</td>
</tr>
<tr>
<td>Fault</td>
<td>A malfunction with status &quot;Fault&quot; is active. Additionally the red LED lights. Depending on the malfunction the Condair RS is either be stopped or stays operable for a certain period of time. Note: some fault messages require to reset the unit. Please refer to chapter 8.6).</td>
</tr>
</tbody>
</table>
### 6.2 Navigating/Operating the control software

<table>
<thead>
<tr>
<th>Navigation element</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Accessing main menu" /></td>
<td>Accessing main menu</td>
</tr>
<tr>
<td><img src="image" alt="Accessing system informations" /></td>
<td>Accessing system informations</td>
</tr>
<tr>
<td><img src="image" alt="Performing flushing functions" /></td>
<td>Performing flushing functions</td>
</tr>
<tr>
<td><img src="image" alt="Accessing help screen" /></td>
<td>Accessing help screen</td>
</tr>
</tbody>
</table>

If you press on a field with a blue arrow symbol a new screen with additional informations or settings appears.

![Symbol](image)

This symbol on the left side of the operating status field and of the maintenance/malfunctions indication field indicates, that the system is working ok.

![Symbol](image)

This symbol on the left side of the maintenance/malfunctions indication field indicates, that a Warning is present. Press on the field to get further information.

![Symbol](image)

This symbol on the left side of the operating status field and of the maintenance/malfunctions indication field indicates, that a Fault is present (additionally the LED lights red). Press on the field to get further information.

- Jumps back to previous screen (Cancel and back)
- Scroll up/down in the present window
- Increase/decrease value
- Delete shown value
- Confirm set value or selected option
6.3 Information functions

6.3.1 Accessing support informations

In the standard operating display press the <Help> button. The screen with the support information appears.

6.3.2 Accessing system informations

In the standard operating display press the <About> button.

The system information screen appears. Use the arrow buttons to scroll up and down within the system information screens to access the different system information and operating data.

General Tab

- **RO Model**: Model RO-A unit.
- **Software Version**: Actual version of the control software.
- **Driver C.DB.A Version**: Actual software version of the driver board of Condair RO-A pure water unit.
- **Serial Number**: Condair RO-A pure water unit.
Service Tab

- **Operating Hour RO**: Total operating hours since initial commissioning of the system.
- **Next Service RO**: Remaining time in hours until the next maintenance of the RO-A unit must be performed.

Operating Tab

In this section you can view actual pressure values.

- **PS1**: Actual pressure at the pump inlet in bar. Note: Pressure is shown only if pump is running.
- **PS2**: Actual RO water pressure in the pure water tank in bar.
6.4 Configuration

6.4.1 Accessing the "Configuration" submenu

In the "Configuration" submenu you determine the basic settings for operating the Condair RS control software.

**Basic Tab**

- **Date**: with this setting you determine the current date in the set format ("MM/DD/YYYY" or "DD/MM/YYYY").
  Factory setting: 00/00/0000
- **Time**: with this setting you set the current hour of the day in the set time format ("12H" or "24H").
  Factory setting: 12:00
- **Language**: with this setting you determine the dialogue language.
  Factory setting: depending on the country
  Options: various dialogue languages
- **Units**: with this setting you determine the desired unit system.
  Factory setting: depending on the country
  Options: Metric or Imperial
- **Contrast**: with this setting you determine the desired value for the display contrast.
  Factory setting: 8
  Options: 1 (weak contrast) ... 31 (strong contrast)
- **Brightness**: with this setting you determine the desired value for the display brightness.
  Factory setting: 52
  Options: 1 (dark) ... 100 (white)
- **LED Brightness**: with this setting you determine the desired value for the brightness of the operating status LED.
  Factory setting: 52
  Options: 1 (dark) ... 100 (white)
Time/Date Tab

- **Date Format**: With this setting you determine the desired date format.
  
  **Factory setting**: DD/MM/YYYY
  
  **Options**: DD/MM/YYYY or MM/DD/YYYY

- **Clock Format**: With this setting you determine the desired time format.
  
  **Factory setting**: 12H
  
  **Options**: 24H (24 hours, display 13:35) or 12H (12 hours, display: 01:35 PM)

6.4.3 Communication settings – "Communication" submenu

In the "Communication" submenu you determine the parameters for digital communication protocols.

Remote Enable Tab

- **Allow Remote Disable**: with this setting you can activate ("Yes") or deactivate ("No") remote blocking via the BMS.
  
  **Factory setting**: Yes
  
  **Options**: Yes (Remote blocking permitted) or No (Remote blocking not permitted)

Remote Fault Board Tab

- **Indication**: with this setting you determine whether only maintenance messages ("Service") or all Warning messages ("Warning") are outputted via the service relay of the optional remote operating and fault indication board.
  
  **Factory setting**: Service
  
  **Options**: Service or Warning
6.5 Maintenance functions

6.5.1 Accessing the "Service" submenu

In the "Service" submenu you can reset the maintenance counter, access the fault and maintenance history and perform different diagnostic functions.

General Service Tab

- **RO Service Reset**: with this function you can reset the RO service message or the RO service counter, respectively of the Condair RO-A pure water unit. After pressing on the "RO Service Reset" button a confirmation window appears where the resetting must be confirmed.

Fault/Service History Tab

Note: the fault and maintenance events stored can be correctly analysed only if the data and the time of day are correctly set.

- **Fault History**: with this function you can access the fault history list where the last 40 fault events are stored. After pressing on the "Fault History" button the fault history list appears.

- **Service History**: with this function you can access the service history list where the last 40 service events are stored. After pressing on the "Service History" button the service history list appears.

- **Export History**: with the function "Export History" you can export the fault and service history list to a USB memory stick via the USB port on the control board.
Diagnostics

- **Input Diagnostics**: with this function you can access the "Input Diagnostics" submenu where you can view different current input values the control system is using. Detailed information can be found in chapter 6.5.2.1.

- **Relay Diagnostics**: with the "Relay Diagnostics" function you can access the "Relay Diagnostics" submenu where you can activate or deactivate the relays of the optional remote operating and fault indication board. Detailed information on the individual relay diagnostic functions can be found in chapter 6.5.2.2.

Note: By accessing the "Relay Diagnostics" submenu the Condair RO-A system is automatically switched to standby operation.

### 6.5.2.1 Input diagnostic functions – "Input Diagnostics" submenu

The following input values can be viewed after accessing the "Input Diagnostics" submenu. Note: the input values can be accessed and viewed too, via the "Service Info" selection field in the standard operating display.

**RO Tab**

- **PS1**: Actual pump inlet pressure in bar.
- **PS2**: Actual pressure in the pure water tank in bar.
- **Guard**: Actual status of the pump motor guard switch ("Off"= switch open, "On"= switch closed).
- **PS3**: Actual pressure at the membrane inlet in bar.

- **Leakage**: Actual status of the optional leakage monitoring switch ("Off"= No leakage present, "On"= Leakage detected).
6.5.2.2 Relay diagnostic functions – "Relay Diagnostics" submenu

Remote Fault board Tab

- **Running**: with this function you can activate ("On") and deactivate ("Off") the relay "Running" on the optional remote operation and fault indication board.

- **Service**: with this function you can activate ("On") and deactivate ("Off") the relay "Service" on the optional remote operation and fault indication board.

- **Fault**: with this function you can activate ("On") and deactivate ("Off") the relay "Error" on the optional remote operation and fault indication board.
6.6 Administration settings

6.6.1 Accessing "Administrator" submenu

In the "Administrator" submenu you can activate and deactivate the password protection for the main menu and the setpoint, and download software updates via a USB stick connected to the USB connector.

Password settings Tab

- **Setpoint Password**: with the function "Setpoint Password" you can protect the setpoint input screen with the user password "8808" against unauthorised access ("Yes") or not ("No")

- **Main Menu Password**: with the function "Main Menu Password" you can protect the access to the main menu with the user password "8808" against unauthorised access ("Yes") or not ("No")
Software Settings Tab

- **Software Update**: with this function you can update the control software of the integrated controller. See information in chapter 7.6.

- **Driver C.DB.A Update**: with the function "Driver C.DB.A Update" you can update the software of the optional reverse osmosis control board. See information in chapter 7.6. Note: this menu item appears only if your unit is equipped with the reverse osmosis system.

- **Load Contact Info Page**: this function allows you to upload new contact information data (which are displayed when pressing the <Help> button) from a USB memory stick connected to the USB port on the control board.

- **Manually Load Contact Info**: this function allows you to manually change/enter contact information data (which are displayed when pressing the <Help> button).

- **Load Logger Definition**: this function allows logging of system parameters with a FAT32 formatted USB memory stick connected to the USB port on the control board. A factory supplied access file is required to enable operation.
7 Maintenance

7.1 Important notes on maintenance

Qualification of personnel
All maintenance work must be carried out only by well qualified and trained personnel authorised by the owner. It is the owner’s responsibility to verify proper qualification of the personnel.

General note
The instructions and details for maintenance work must be followed and upheld. Only the maintenance work described in this documentation may be carried out. Only use original Condair spare parts to replace faulty parts.

Safety
Some maintenance work requires removal of the unit cover. Please note the following:

⚠️ DANGER!
Danger of electric hazard!
You may get in touch with live parts when the unit is open. Touching live parts may cause severe injury or even lethal violation.
Prevention: Before carrying out any maintenance work set the Condair RO-A out of operation as described in chapter 5.5 and secure the unit against inadvertent power-up.

⚠️ CAUTION!
The electronic components inside the Condair RO-A are very sensitive to electrostatic discharge. Prevention: Before carrying out any maintenance work to the electrical or electronic equipment of the Condair RO-A, appropriate measures must be taken to protect the respective components against damage caused by electrostatic discharge (ESD protection).
7.2 Maintenance work to be carried out on the Condair RO-A

The control software of the Condair RO-A or the Condair RS with RO option features a maintenance counter for the Condair RO-A maintenance. The maintenance counter is set at the initial commissioning based on the water condition on site.

Maintenance indication "RO Service"

If the maintenance counter has elapsed, a maintenance message is shown in the standard operating display indicating that the maintenance of the RO system must be carried out.

Note: If the RO system maintenance is not carried out and the maintenance counter is not reset within 7 days, the Condair RO-A is blocked and a corresponding error message is triggered.

As soon as the maintenance message appears, carry out the following maintenance work:

• Replace the filter cartridge of the integrated filter (see chapter 7.2.1).
• Replace the filter cartridges of the optional carbon filter assembly (if applicable, see chapter 7.3).
• Disinfect the water system incl. external pure water tank (by Condair service technician)
• Test the desalination rate of the membrane(s) and replace the membrane(s) if the desalination rate is not of satisfactory quality (Condair recommends changing the membranes at a rejection rate less than 95%) or if the membrane(s) are more than 2 years old (see chapter 7.2.2).

Important! Regardless of the maintenance counter, the maintenance work listed above must be performed at least every 6 month.
7.2.1 Replacing the filter cartridge inside the internal filter

**WARNING!**
Always wear disposable protective gloves when handling filter to prevent infection due to opportunistic pathogens!

Fig. 12: Filter replacement

To replace the filter cartridge proceed as follows:

1. Set the Condair RO-A system out of operation as described in *chapter 5.5*. Then, unplug mains supply cable to unit.
2. Unlock the retaining screw on the bottom of the unit cover, then remove the unit cover.
3. Place bucket underneath the filter.
4. Turn filter housing counterclockwise and remove filter housing.
5. Remove filter cartridge and O-ring from housing.
   Note: Filter cartridge can be disposed with the household waste.
6. Wash filter housing and O-ring with a lukewarm soap solution and rinse filter housing and O-ring well with tap water before remounting.
7. Check O-ring and replace if necessary. Insert O-ring into the groove inside the filter housing.
8. Carefully take new filter cartridge out the packaging and remove plastic foil without damaging the filter cartridge.
9. Insert filter cartridge into the filter housing. Centrically align filter cartridge inside the housing and ensure the sealing of the filter cartridge is correctly placed.
10. Moisten O-ring inside the filter housing with clean tap water (do not use oil or grease), then carefully screw on the filter housing by hand until it comes to a stop.

11. Plug in mains supply cable into the socket of the unit.

<table>
<thead>
<tr>
<th>DANGER!</th>
<th>Danger of electric hazard!</th>
</tr>
</thead>
<tbody>
<tr>
<td>There is mains power on the terminals inside the control compartment of the Condair RO-A after plugging in the mains supply cable. Do not touch any components inside control compartment.</td>
<td></td>
</tr>
</tbody>
</table>

12. Switch on Condair RO-A or Condair RS, respectively.

13. Carefully open water supply. Check whole system for any leaks and seal if necessary.

14. Deaerate filter by opening the deaeration screw on top of the filter with a screwdriver (>5 mm). Close deaeration screw as soon as bubble free water is purging out of the deaeration opening.

15. Relocate unit cover and secure it with the retaining screw.
7.2.2 Determination of the desalination rate / Replacing the membrane(s)

**Determination of the desalination rate**

1. Take a water sample from the water inlet to the Condair RO-A pure water system and determine the conductivity value ("InCon").
2. Take a water sample via the pure water test valve in the Condair RO-A pure water unit and determine the conductivity value ("PerCon").
3. Calculate the desalting rate according to the following formula

\[
\text{Desalination rate} = \left[1 - \left(\frac{\text{PerCon in } \mu\text{S/cm}}{\text{InCon in } \mu\text{S/cm}}\right)\right] \times 100\%
\]

If the desalination rate is <95% or if the membrane(s) are in use for more than 2 years, the membrane(s) must be replaced.
Replacing the membrane(s)

**WARNING!**

Always wear disposable protective gloves when handling membranes to prevent infection due to opportunistic pathogens!

---

To replace the membrane(s) proceed as follows:

1. Set the Condair RO-A out of operation as described in chapter 5.5. Then, unplug mains supply cable to unit.
2. Unlock the retaining screw on the bottom of the unit cover, then remove the unit cover.
3. Place bucket underneath the filter. Then, remove filter to drain remaining water in the hoses and the membrane. Refit filter again.
4. Remove water hose fixed to the end cap on top of the membrane housing.
5. Undo the two screw connections on the upper clamp fixing the end cap to the membrane housing, then remove clamp and end cap (if necessary use a screw driver to remove the end cap).
6. Remove old membrane upwards out of the housing (use a pipe wrench if necessary).
7. Inspect inside of the housing for dirt and biofilm. If cleaning is required:
   • Put on clean disposable gloves.
   • Wash the membrane housing, O-rings and top and bottom caps with a lukewarm soap solution and a soft brush, disinfect parts if required.

8. Put on new sterile disposable gloves, then carefully take new membrane out the packaging and remove plastic foil without touching or damaging the membrane.

9. Carefully lubricate support studs on both ends of the new membrane and the four O-rings of the upper end cap with dishwashing liquid. Important: Make sure all O-rings on the upper end cap and the studs of the new membrane are adequately lubricated. Otherwise the membrane may get stuck inside lower end cap and dismantling is not possible anymore without dismantling the complete membrane housing!

10. Insert new membrane into the membrane housing. Ensure to insert the correct membrane type and to position the membrane in the correct flow direction as shown in the figures below.

Fig. 14: Flow directions to be observed when mounting the membranes
11. Lubricate sealings on the end cap with **dishwashing liquid**.

12. Remount end cap and fix it with the clamp, screws, washers and nuts to the membrane housing.

13. Check gasket of water hose and replace if necessary. Place gasket on the connector of the end cap and screw on the union nut of the water line. When tightening the union nut secure water line against twisting. Ensure water line is free of tension after tightening.

14. Repeat steps 3 to 11 for all other membranes (only applicable on Condair RO-A200 and Condair RO-A300)

15. Plug in mains supply cable into the socket of the unit.

![DANGER!](image)

**DANGER!**

Danger of electric hazard!

There is mains power on the terminals inside the control compartment of the Condair RO-A after plugging in the mains supply cable. Do not touch any components inside control compartment.

16. Switch on Condair RO-A or Condair RS, respectively.

17. Carefully open water supply. Check whole system for any leaks and seal if necessary.

18. Relocate unit cover and secure it with the retaining screw.

19. Perform a complete flush sequence of the Condair RO-A, see *chapter 5.4.3*. 
7.2.3 Resetting the RO maintenance counter

After completing the maintenance work on the Condair RO-A, the maintenance indication or maintenance counter, respectively must be reset. Proceed as follows to reset the maintenance counter:

1. Select in the "Service" submenu the "RO Service Reset" function.

2. The reset dialogue appears:

   • Press the <Yes> button to reset the maintenance counter. The maintenance counter and the maintenance indication are reset.
   • Press the <No> button if the maintenance work has not been completed and you want abort the reset procedure. The control unit returns to the "Service" submenu.
7.3 Maintenance work to be carried out on the optional carbon filter assembly

The filter cartridges of the optional pre-filter must be replaced every 6 month.

---

Flow direction
Deaeration screw (accessible through cutout of support)
Deaeration screw (accessible through cutout of support)
Chloramine carbon element
Sediment filter 5 µm
O-rings (placed in the groove inside the filter housings)
Filter housings

---

**Fig. 15: Membrane replacement**

Proceed as follows.

1. Close water supply to pre-filter and release pressure in the water system via the flush function of the control software of the Condair RO-A or the Condair RS, respectively.
2. Place bucket underneath the corresponding filter.
3. Turn filter housing clockwise and remove filter housing.
4. Remove filter cartridge and O-ring from housing.
   Note: Filter cartridge can be disposed with the household waste.
5. Wash filter housing and O-ring with a lukewarm soap solution and rinse filter housing and O-ring well with tap water before remounting.
6. Check O-ring and replace if necessary. Insert O-ring into the groove inside the filter housing.
7. Carefully take new filter cartridge out the packaging and remove plastic foil without damaging the filter cartridge.
8. Insert the appropriate filter cartridge (see Fig. 15) into the filter housing. Centrically align filter cartridge inside the housing and ensure the sealing of the filter cartridge is correctly placed.

9. Moisten O-ring inside the filter housing with clean tap water (do not use oil or grease), then carefully screw on the filter housing by hand until it comes to a stop.

10. Repeat steps 2 to 9 for all filters.

11. Carefully open water supply to filter. Check for any leaks and seal filter system if necessary.

12. Deaerate filter battery by opening the two deaeration screws on top of the filters one after the other with a screwdriver (>5 mm). Close deaeration screws as soon as bubble free water is purging out of the deaeration openings.

### 7.4 Maintenance work to be carried out on the optional water softener unit SoftCab 25 DR

The refill interval of the salt tablets inside the water softener depends on the amount of water being processed by the water softener. Please refer to the operating instructions of the water softener for the refill interval and the type of salt tablets to be used.

After refill of the salt tablets check system for any leaks and seal if necessary.

### 7.5 Cleaning and disinfection

**Important:** If the RO-A pure water unit is feeding a cold water humidifier evaporative cooler it must be part of the building water system risk assessment and must be cleaned and disinfected accordingly.

### 7.6 Performing software updates

To perform a software update of the control software or of the driver boards, proceed as follows:

**Note:** To update the control software or the software of the driver board of the Condair RO-A unit on Condair RS integrated systems please refer to operation manual of the Condair RS

1. Switch off RO-A pure water unit and unplug mains cable.

2. Connect USB memory stick holding the update software to the USB port of the Condair RO-A control unit.

3. Plug in mains cable and switch on RO-A pure water unit.

4. Access main menu and select in the "Administrator" submenu the desired software update function (e.g. "Control Software Update"). Then, follow the instructions in the display of the control unit.

**Note:** in order to perform the update of the control software or of the driver board a USB stick with a valid software update (the update files must be on the highest level outside of any folder) must be connected to the USB port on the control board. Otherwise, an appropriate fault message appears when starting the software update.

5. During update a progress bar is shown in the display. If the update has completed the controller returns to the standard operating display.

6. Repeat steps 1 to 3 to remove the USB memory stick.

7. To activate the new software the Condair RO-A pure water unit must be switched off and on again via the unit switch.
8 Fault elimination

8.1 Fault indication

Malfunctions during operation detected by the control software are indicated by a corresponding **Warning** message (operation still possible) or **Fault** message (operation not longer possible) in the maintenance and fault indication field in the standard display of the control unit.

**Warning**

Temporary problems (e.g. water supply interrupted for a short time) or malfunctions which cannot cause damage to the system are indicated with a warning message. **If the cause of the malfunction disappears of its own accord within a certain period of time, the alarm message will automatically switch off otherwise an fault message is triggered.**

Note: warnings can be indicated also via the service relay of the remote operating and fault indication. Therefore the warning indication via the service relay must be activated in the communication menu of the control software (see chapter 6.4.3).

**Fault**

Malfunctions where further operation is not possible any longer or malfunctions which can damage the system are indicated with a fault message, additionally the red LED below the touch panel light up. If such a malfunction occurs the operation of the system is limited only or the system will be switched off automatically.

Note: some faults messages require to reset the unit. Please refer to chapter 8.6).

By pressing on the maintenance and malfunction indication field in the standard operating display the error list shown with all active warning and fault messages. By pressing on the corresponding Warning or Fault entry additional information regarding the malfunction are displayed (see display on the far-right).
8.2 Malfunction list

Most operational malfunctions are not caused by faulty equipment but rather by improper installation or disregarding of planning guidelines. Therefore, a complete fault diagnosis always involves a thorough examination of the entire system.

<table>
<thead>
<tr>
<th>Code Warning</th>
<th>Fault</th>
<th>Message</th>
<th>Possible causes</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>E54</td>
<td>Leakage</td>
<td>Leakage monitoring has triggered, Condair RO-A is stopped!</td>
<td>Leakage in the water system detected.</td>
<td>Check/seal water supply line, water drain line, hose connections in side and outside of the Condair RO-A.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Fuse “F2” on the driver board defective.</td>
<td>Replace fuse “F2” on the driver board.</td>
</tr>
<tr>
<td>E58</td>
<td>Pr.Sens.Inlet</td>
<td>Invalid signal from inlet water pressure sensor PS1!</td>
<td>Pressure sensor PS1 not or not correctly connected.</td>
<td>Check/correctly connect pressure sensor PS1.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Pressure sensor PS1 wrong configured.</td>
<td>Correctly configure pressure sensor PS1.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Pressure sensor PS1 defective.</td>
<td>Replace pressure sensor PS1.</td>
</tr>
<tr>
<td>E59</td>
<td>Pr.Sens.Tank</td>
<td>Invalid signal from pressure sensor of the tank!</td>
<td>Pressure sensor PS2 not or not correctly connected.</td>
<td>Check/correctly connect pressure sensor PS2.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Pressure sensor PS2 wrong configured.</td>
<td>Correctly configure pressure sensor PS2.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Pressure sensor PS2 defective.</td>
<td>Replace pressure sensor PS2.</td>
</tr>
<tr>
<td>E60</td>
<td>Pump Guard</td>
<td>Pump guard (over current monitoring) has triggered.</td>
<td>Overcurrent condition occurred during operation of pump. Overcurrent relay inside the control compartment of the Condair RO-A has triggered.</td>
<td>Let have the overcurrent relay inside the control compartment of the Condair RO-A checked by an electrician.</td>
</tr>
<tr>
<td>E61</td>
<td>Pump Pressure</td>
<td>Pump pressure out of valid range!</td>
<td>Tank pressure out of valid range.</td>
<td>Check tank pressure.</td>
</tr>
<tr>
<td>E62</td>
<td>Tank Pressure</td>
<td>Tank pressure out of valid range!</td>
<td>Tank pressure out of valid range.</td>
<td>Check tank pressure.</td>
</tr>
<tr>
<td>E73</td>
<td>FWA Timeout</td>
<td>FWA has not been completed within the set time!</td>
<td>Drain blocked.</td>
<td>Check/clean drain.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Valves defective.</td>
<td>Check/replace valves inside the Condair RO-A.</td>
</tr>
<tr>
<td>E74</td>
<td>Keep Alive</td>
<td>Communication between control board and driver board interrupted.</td>
<td>Driver board not connected.</td>
<td>Correctly connect driver board.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Wrong driver board installed.</td>
<td>Install and connect correct driver board.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Driver board defective.</td>
<td>Replace driver board.</td>
</tr>
<tr>
<td>E82</td>
<td>Driver Missing</td>
<td>Communication with driver board interrupted.</td>
<td>RS485 Bus to driver board interrupted.</td>
<td>Contact your Condair representative.</td>
</tr>
<tr>
<td>E84</td>
<td>Driver defective</td>
<td>Unknown fault on driver board</td>
<td>Driver board defective.</td>
<td>Replace driver board.</td>
</tr>
<tr>
<td>E85</td>
<td>Driver ID wrong</td>
<td>Driver board ID wrong.</td>
<td>Wrong driver board connected or SAB address wrong.</td>
<td>Contact your Condair representative.</td>
</tr>
<tr>
<td>E86</td>
<td>Driver Incompatible</td>
<td>Wrong version of driver board.</td>
<td>Wrong version of driver board.</td>
<td>Contact your Condair representative.</td>
</tr>
<tr>
<td>Code</td>
<td>Message</td>
<td>Possible causes</td>
<td>Information</td>
<td>Remedy</td>
</tr>
<tr>
<td>------</td>
<td>--------------------------</td>
<td>------------------------------------------------------</td>
<td>------------------------------------------</td>
<td>---------------------------------------------</td>
</tr>
<tr>
<td></td>
<td><strong>E87</strong> Local 24V Supply</td>
<td>Local 24V voltage on driver board out of valid range!</td>
<td>Short circuit on supply module or supply module defective.</td>
<td>Contact your Condair representative.</td>
</tr>
<tr>
<td></td>
<td><strong>E88</strong> Local 5V Supply</td>
<td>Local 5V voltage on driver board out of valid range!</td>
<td>Short circuit on supply module or supply module defective.</td>
<td>Contact your Condair representative.</td>
</tr>
<tr>
<td></td>
<td><strong>E89</strong> Local Ref Supply</td>
<td>Local reference voltage out of valid range!</td>
<td>DC supply faulty or supply line interrupted.</td>
<td>Contact your Condair representative.</td>
</tr>
<tr>
<td></td>
<td><strong>E91</strong> Pressure Instable</td>
<td>Water pressure instable because of missing water!</td>
<td>Shut-off valve in the water supply line not fully open.</td>
<td>Check/completely open shut-off valve.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Cross section of the supply line too small.</td>
<td>Install water supply line with larger cross section (min. ø10/12 mm).</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Optional prefilter clogged.</td>
<td>Clean optional prefilter and replace filter cartridges.</td>
</tr>
<tr>
<td>W92</td>
<td><strong>E92</strong> RO Service</td>
<td>The maintenance interval of the RO system service has elapsed. If the system service is not performed and the maintenance message is not reset within one week after the maintenance message has appeared a fault message is triggered!</td>
<td></td>
<td>RO system service due. Perform RO system service and reset maintenance counter.</td>
</tr>
<tr>
<td></td>
<td><strong>E96</strong> Per. 5V Supply</td>
<td>Peripheral 5V supply out of valid range.</td>
<td>5V supply interrupted.</td>
<td>Check wiring.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Fuse “F2” on the driver board defective.</td>
<td>Replace fuse “F2” on the driver board.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Overload on external connection.</td>
<td>Disconnect load on terminal X16.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Overload due to defective pressure sensor.</td>
<td>Replace pressure sensor.</td>
</tr>
<tr>
<td></td>
<td><strong>E97</strong> Ext. 24V Supply</td>
<td>External 24 V supply faulty. Voltage too high or too low.</td>
<td>Fuse “F2” on the driver board defective.</td>
<td>Replace fuse “F2” on the driver board.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Short circuit on external connection.</td>
<td>Remedy short circuit.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Overload on external connection.</td>
<td>Disconnect load on terminal X16.</td>
</tr>
<tr>
<td></td>
<td><strong>E98</strong> Ext. 10V Supply</td>
<td>External 10 V supply faulty. Voltage too high or too low.</td>
<td>Fuse “F2” on the driver board defective.</td>
<td>Replace fuse “F2” on the driver board.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Short circuit on external connection.</td>
<td>Remedy short circuit.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Overload on external connection.</td>
<td>Disconnect load on terminal X16.</td>
</tr>
<tr>
<td></td>
<td><strong>E122</strong> Water Missing</td>
<td>The inlet valve is open, but the water pressure is not reached within the set time.</td>
<td>Water supply closed.</td>
<td>Check/open shut-off valve in water supply line.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Optional Prefilter clogged.</td>
<td>Replace filter cartridges in the optional prefilter.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Optional Water softener is refreshing.</td>
<td>Wait until refreshing (duration approx. 2 h) has finished.</td>
</tr>
<tr>
<td></td>
<td><strong>E124</strong> Pressure Min</td>
<td>The nominal tank pressure is not reached within time.</td>
<td>Water supply closed.</td>
<td>Check/open shut-off valve in water supply line.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Optional Prefilter clogged.</td>
<td>Replace filter cartridges in the optional prefilter.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Optional Water softener is refreshing.</td>
<td>Wait until refreshing (duration approx. 2 h) has finished.</td>
</tr>
</tbody>
</table>
### Fault elimination

<table>
<thead>
<tr>
<th>Code</th>
<th>Message</th>
<th>Possible causes</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>——</td>
<td>E200</td>
<td>IO Inlet Y11</td>
<td>Fault on inlet valve Y11.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Valve electrically not connected or coil defective.</td>
</tr>
<tr>
<td>——</td>
<td>E201</td>
<td>IO Inlet Y12</td>
<td>Fault on drain valve Y12.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Valve electrically not connected or coil defective.</td>
</tr>
</tbody>
</table>

### 8.3 Malfunctions without indication

The following table presents failures that do not trigger a fault message. The table shows the failure, together with indications on their cause and notes on how to eliminate the sources of trouble.

<table>
<thead>
<tr>
<th>Failure</th>
<th>Cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water below the components of the Condair RO-A pure water system.</td>
<td>System components, hose connections, etc. leaky</td>
<td>Check system components for leaks and seal/replace leaky components.</td>
</tr>
<tr>
<td>Pump motor not starting.</td>
<td>Nominal value of humidity is set too high.</td>
<td>Set nominal value correctly.</td>
</tr>
<tr>
<td></td>
<td>Ambient humidity very low.</td>
<td>Wait.</td>
</tr>
<tr>
<td></td>
<td>The internal controller is activated although an external controller is connected.</td>
<td>Deactivate the internal controller.</td>
</tr>
<tr>
<td>Pump is running with an audible grinding noise.</td>
<td>Pump worn.</td>
<td>Replace pump.</td>
</tr>
<tr>
<td>The &quot;Refreshing&quot; function is hanging</td>
<td>The air pressure of the bladder inside the pure water tank is set too high (&gt;0.8 bar).</td>
<td>Adjust air pressure of the bladder inside the pure water tank in accordance with chapter 5.4.1 to the correct value (0.5 bis 0.8 bar).</td>
</tr>
</tbody>
</table>
8.4 Saving fault and service histories to a USB memory stick

The fault and service histories of the Condair RO-A stand-alone systems can be saved to a USB memory stick for logging and further analysis. For this purpose proceed as follows:

Note: If the Condair RO-A is controlled via the control software of the Condair RS please refer to the corresponding chapter in the operation manual of the Condair RS for saving the fault and service histories to a USB memory stick.

To save the fault and service histories to a USB memory stick, proceed as follows:
1. Connect USB memory stick to USB port on the bottom side of the control unit.
2. Switch on power supply to the Condair RO-A (if disconnected).
3. Access the main menu, then select “Export History” function in the “Service” submenu. The data are saved as CSV table on the USB memory stick. The CSV table can be processed with a spread-sheet program on a PC.
4. When the data have been saved remove USB memory stick.

8.5 Notes on fault elimination

– For the elimination of faults set the Condair RO-A pure water system out of operation as described in chapter 5.5 and disconnect it from the mains (remove mains supply cable).

DANGER!

Make sure the control unit is separated from the mains (check with voltage detector) and the shut-off valve in the water supply line is closed.

– The elimination of faults must be carried out by qualified and well trained professionals only. Malfunctions relating to the electrical installation (e.g. replacement of the backup battery, replacement of fuses) must be repaired by authorized personnel.

CAUTION!

Electronic components are very sensitive to electrostatic discharge. When carrying out repairs to the electronic equipment, appropriate measures (ESD-protection) must be taken to prevent damage to electronic components.

8.6 Resetting the fault indication

To reset the fault indication (red LED light, operating status indication shows “Stopped”):
1. Disconnect the Condair RS or the Condair RO-A from the mains via the <Unit On/Off> switch.
2. Wait approx. 5 seconds, then reconnect the Condair RS or the Condair RO-A to the mains by switching on the <Unit On/Off> switch again.

Note: If the fault has not been eliminated, the fault indication reappears after a short while.
9  Taking out of service/Disposal

9.1  Taking out of service

If the Condair RO-A pure water system must be replaced or if the Condair RO-A pure water system is not needed any more, proceed as follows:

1.  Take the Condair RO-A pure water system out of operation as described in chapter 5.5.
2.  Have the system components unmounted by a qualified service technician.

9.2  Disposal/Recycling

Components not used any more must not be disposed of in the domestic waste. Please dispose of the individual components in accordance with local regulations at the authorised collecting point.

If you have any questions, please contact the responsible authority or your local Condair representative.

Thank you for your contribution to environmental protection.
## 10 Product specification

### 10.1 Technical data

#### 10.1.1 Technical data RO-A pure water system

<table>
<thead>
<tr>
<th>Model</th>
<th>RO-A40</th>
<th>RO-A100</th>
<th>RO-A200</th>
<th>RO-A300</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pure water output at 5°C</td>
<td>40 l/h</td>
<td>100 l/h</td>
<td>200 l/h</td>
<td>300 l/h</td>
</tr>
<tr>
<td>Pure water output at 15°C</td>
<td>70 l/h</td>
<td>140 l/h</td>
<td>300 l/h</td>
<td>400 l/h</td>
</tr>
<tr>
<td>Max. pure water output per day at 15°C</td>
<td>1.68 m³/day</td>
<td>3.36 m³/day</td>
<td>7.20 m³/day</td>
<td>9.60 m³/day</td>
</tr>
<tr>
<td>Recovery hard water</td>
<td>50 %</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Recovery softened water</td>
<td></td>
<td>70 %</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Admissible inlet water pressure</td>
<td></td>
<td></td>
<td>1.5 - 6 bar</td>
<td></td>
</tr>
<tr>
<td>Admissible inlet water temperature</td>
<td></td>
<td></td>
<td>5 - 20°C</td>
<td></td>
</tr>
<tr>
<td>Salt rejection rate</td>
<td></td>
<td></td>
<td>95 to 98 %</td>
<td></td>
</tr>
<tr>
<td>RO membrane type</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>1x 14&quot; NSR 99.4%</td>
<td>1x 21&quot; NSR 99.4%</td>
<td>2x 21&quot; NSR 99.4%</td>
<td>3x 21&quot; NSR 99.4%</td>
</tr>
<tr>
<td>Pure water tank</td>
<td>internal 18 l</td>
<td>internal 18 l</td>
<td>external 120 l</td>
<td>external 120 l</td>
</tr>
<tr>
<td>Pump capacity</td>
<td>400 l/h</td>
<td>700 l/h</td>
<td>1,000 l/h</td>
<td>1,000 l/h</td>
</tr>
</tbody>
</table>

**Hydraulic connections**
- Inlet water connection: G 3/4" (outside thread)
- Pure water connection: G 3/4" (outside thread)
- Drain connection: ø 9 mm (hose connection)

**Electric connections**
- Power supply: 230 V / 1~ / 50 Hz
- Power consumption: 600 W

**Housing dimensions**
- Height: 815 mm
- Width: 572 mm
- Depth: 485 mm

**Weights**
- Netweight: 54.0 kg, 55.0 kg, 59.5 kg, 67.5 kg
### 10.1.2 Technical data optional water softener unit SoftCab 25 DR

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Demineralising capacity</td>
<td>90,000 l x 1°dH</td>
</tr>
<tr>
<td>Dimensions</td>
<td>1220 mm x 330 mm x 410 mm</td>
</tr>
<tr>
<td>Netweight</td>
<td>38 kg</td>
</tr>
<tr>
<td>Operating voltage</td>
<td>12 V AC, 50 Hz</td>
</tr>
<tr>
<td>Power consumption</td>
<td>10 W</td>
</tr>
<tr>
<td>Operating water pressure</td>
<td>2 bar, working pressure, max. 6 bar</td>
</tr>
<tr>
<td>Head loss (at nominal output)</td>
<td>1.2 bar (17.4 psi)</td>
</tr>
<tr>
<td>Overvoltage category</td>
<td>II</td>
</tr>
<tr>
<td>Pollution grade</td>
<td>2</td>
</tr>
<tr>
<td>Application</td>
<td>Indoor use only</td>
</tr>
<tr>
<td>Height above sea level</td>
<td>2,000 m</td>
</tr>
<tr>
<td>Ambient temperature</td>
<td>7–35 °C</td>
</tr>
<tr>
<td>Ambient humidity</td>
<td>Max. 80 %, protected against condensation</td>
</tr>
</tbody>
</table>

### 10.1.3 Free-standing pure water tank 100V for Condair RO-A200 and RO-A300

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Volume</td>
<td>100 l</td>
</tr>
<tr>
<td>Useable volume</td>
<td>62 l</td>
</tr>
<tr>
<td>Dimensions</td>
<td>450 mm x 950 mm</td>
</tr>
<tr>
<td>Netweight</td>
<td>approx. 23 kg</td>
</tr>
<tr>
<td>Rated positive operating pressure</td>
<td>10 bar</td>
</tr>
<tr>
<td>Tank connection</td>
<td>1” NPT</td>
</tr>
</tbody>
</table>
10.2 EC Declaration of conformity

<table>
<thead>
<tr>
<th>Konformitätserklärung</th>
<th>Declaration of conformity</th>
<th>Déclaration de conformité</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wir, Condair Group AG CH-8808 Pfäffikon erklären in alleiniger Verantwortung, dass das Produkt</td>
<td>We, Condair Group AG CH-8808 Pfäffikon declare under our sole responsibility, that the product</td>
<td>Nous, Condair Group AG CH-8808 Pfäffikon déclarons sous notre seule responsabilité, que le produit</td>
</tr>
<tr>
<td>auf das sich diese Erklärung bezieht, mit den folgenden Normen oder normativen Dokumenten übereinstimmt</td>
<td>to which this declaration relates is in conformity with the following standards or other normative standards</td>
<td>auquel se réfère cette déclaration est conforme aux normes ou autres documents normatifs</td>
</tr>
<tr>
<td>und den Bestimmungen der folgenden Richtlinien entspricht</td>
<td>and is corresponding to the following provisions of directives</td>
<td>et est conforme aux dispositions des directives suivantes</td>
</tr>
</tbody>
</table>
| EN 60204-1  
EN 13849-1  
EN 61000-3-2  
EN 61000-3-3  
EN 61000-5-2  
EN 62233 | 2014 / 35 / EU  
2014 / 30 / EU | 2014 / 35 / EU  
2014 / 30 / EU |

Pfäffikon, January 01, 2018

Condair Group AG

Robert Merki
Head of Engineering
11 Appendix

11.1 Wiring diagrams

11.1.1 Wiring diagram Condair RO-A Stand-alone

Fig. 16: Wiring diagram Condair RO-A, Stand-alone
11.1.2 Wiring diagram Condair RO-A for Condair RS

Fig. 17: Wiring diagram Condair RO-A for Condair RS
11.2 Dimensional drawings Condair RO-A40 ... RO-A300

Water supply connector (G 3/4", outside thread)
RO water outlet connector (G 3/4", outside thread)
Concentrate drain connector (Hose connector ø9 mm)